

# KINDEL

MADE IN THE UNITED STATES OF AMERICA SINCE 1901

## Kindel ReNew Process

**Step 1** To request a quote, start by filling out a **Kindel ReNew Quote Form (page 2)**.

**Step 2** Submit your form with color photos by mail or email.

**Mail your ReNew Quote form to:**

Kindel ReNew Program  
4047 Eastern Avenue, SE  
Grand Rapids, MI 49508

**Email your ReNew Quote Form to:**

**[bchristian@kindelfurniture.com](mailto:bchristian@kindelfurniture.com)** Please fill out the form completely and scan it back on to your computer. Attach both the form and photos to your email with "Kindel ReNew" in the subject line.

**Step 3** Kindel furniture expert craftsmen will evaluate your piece and determine the steps needed to restore your furniture back to its original condition or to your desired specifications. We will contact you within 48 hours from receipt of your form to discuss any questions and/or pricing.

NOTE: We will estimate the cost to restore your furniture based on your photos. This estimate may change upon actual inspection in our factory.

**Step 4** If you choose to accept our estimate, a **Kindel Contract Form (page 3)** will be provided to confirm the final details on your ReNew project.

**Step 5** Kindel will begin your ReNew project when the following is complete:

1. Kindel Contract Form is signed and processed
2. Full payment is made PRIOR to ReNew
3. ReNew item arrives at Kindel



Name:		
Address:		
City:	State:	Zip:
E-mail:		
Phone: (    )	Fax:	

### Description and Questions

Description of item (ex. dresser, desk, bed): \_\_\_\_\_

What is the approximate age? \_\_\_\_\_

Kindel Pattern # (may be found on back panel or underneath): \_\_\_\_\_

Describe the problem/damage: \_\_\_\_\_

### What would you like Kindel to do?

- Touch up only (Repair nicks and dents only. No attention to overall piece)
- Touch up; rebuff (Repair nicks and dents; rebuff all surface scratches)  
*While we will do our best to duplicate the original finish, exact duplication of original sheen is not possible.*
- Wash off and refinish (Remove original finish; stain and lacquer)  
*We cannot guarantee an exact match to the original color or sheen. Finishes mellow in time and exact duplication of sheen levels is not possible.*
- Repair structural damage (Loose joints, broken foot or leg, etc.)
- Tear down and reupholster
- Other: \_\_\_\_\_

### Color Photos

Please include color photos of your furniture. We suggest taking one photo of the entire piece and individual detail shots of the damaged areas. Please include as many photos as necessary.

### Shipping Options

If you need help shipping your furniture to our factory we are glad to help you. Please let us know if you would like us to include an approximate shipping cost in your quote.

- I need assistance from Kindel to ship my furniture       I will ship my furniture to Kindel on my own

### Submitting your ReNew Quote Form

Email your quote to [kindel@kindelfurniture.com](mailto:kindel@kindelfurniture.com) (don't forget to attach your photos!)

-OR-

Mail your quote and pictures to: Kindel ReNew Program, 4047 Eastern Avenue SE, Grand Rapids, MI 49508

## Kindel Contract Form

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This is an Agreement between Kindel Furniture Company doing business as Kindel ReNew of 4047 Eastern Avenue SE, Grand Rapids, Michigan 49508 (Company) and \_\_\_\_\_ (Customer), and it is effective as of the \_\_\_\_ day of \_\_\_\_\_, 201\_.

Customer is the owner of the item(s) of furniture which is/are described as follows:

Item

Condition

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Customer desires to have the above-described item(s) refurbished, and Company agrees to undertake the following efforts to refurbish the item(s):

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Customer acknowledges and agrees that Company has no responsibility for, and that this Agreement does not apply to any other item(s) unless listed above. Customer further understands and agrees that refurbishing furniture is an art, not a science, and that Company makes no guarantees, representations or warranties that it can or will refurbish the item(s) to a condition so that the item(s) will be “like new”, will maintain the character of the items(s) with all of the blemishes, nicks, cuts and scrapes which have resulted from its years of use, wear and tear, or that it will be precisely the color the customer may have in mind. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY AS TO THE FITNESS OF THE ITEM(S) FOR A PARTICULAR PURPOSE OF THE CUSTOMER. Customer agrees that any special concerns or questions about how the item(s) will be refurbished are as follows:

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Customer agrees to the following terms of payment: \_\_\_\_\_

Customer, at his or her cost, agrees to deliver the item(s) to Company, and in making the delivery accepts all risk of loss concerning the item(s) while in the possession of Company. Company shall have no liability for damage to the item(s) while in the possession of Company, including liability for ordinary negligence. However, Company shall remain liable for any gross negligence as it relates to damage to the item(s). Customer agrees to assume all risk of loss for theft, fire, or damage of any kind both while the item(s) is in transit to or from the Company and while it is in the possession of Company. Customer acknowledges and agrees that Company is not an insurer of Customer's item(s) and Customer, therefore, agrees to maintain insurance coverage on the item(s) and to provide proof of that insurance to Company upon request.

Customer warrants and represents that he or she holds valid, legal, and proper title to the item(s) or is otherwise the owner of the item(s). If Customer is only legally entitled to possession of the item(s), Customer warrants and represents that the owner of the item(s) has requested or consented to the delivery of the item(s) to Company for repair/refurbishing. While in possession of the Company, the item(s) remain the property of the Customer and title does not vest in Company by its acceptance of delivery of the item(s), or this Agreement to refurbish the item(s). However, Customer acknowledges and agrees that delivery of the

item(s) to Company under this Agreement creates an Artisan's Lien under Michigan law, specifically, MCL § 570.186.

Customer has the right to demand possession of the item(s) at any time. Any such demand for possession shall terminate this Agreement. However, and regardless of when Customer makes a demand for possession, Company shall have no duty to redeliver the item(s) to Customer unless Company has been paid for the value of its services.

Upon completion of the refurbishing efforts and payment in full, Company shall redeliver the item(s) to the Customer either by releasing the item(s) to Customer, or by shipping the item(s) to Customer at the address provided below. Customer shall bear all shipping costs and all risk of loss in transit. The item(s) shall not be transferred or delivered to any person other than Customer without prior written consent of Customer. All transfers of the item(s) shall be F.O.B. Company.

This Agreement embodies the entire understanding of the parties and all of the terms and conditions with respect to the matters discussed herein. This Agreement may not be altered, superseded or otherwise modified except in writing and with the agreement of the parties. If any provision of this Agreement is for any reason held by a court of competent jurisdiction to be invalid, void or unenforceable, the remainder of the terms and provisions of this Agreement shall remain in full force and effect and shall in no way be affected, impaired or invalidated.

All disputes, claims, and/or requests for specific contractual performance, or other equitable relief, or damages or any other matters in question between the parties arising out of this Agreement shall be submitted for arbitration, solely. Demand shall be made to the American Arbitration Association and shall be conducted in Grand Rapids, Michigan by a single arbitrator. Arbitration shall be in accordance with the commercial rules of the American Arbitration Association. The award of the Arbitrator shall be final and judgment may be entered upon it in any court having jurisdiction thereof, and the prevailing party shall be entitled to costs and reasonable attorney's fees arising out of such arbitration.

Each party irrevocably submits to the exclusive jurisdiction of the state courts of the State of Michigan, sitting in Grand Rapids, Michigan for the purposes of any suit, action or other proceeding arising out of this Agreement or any transaction contemplated hereby. Each party irrevocably and unconditionally waives any objection to the laying of venue of any action, suit or proceeding arising out of this Agreement or the transactions contemplated hereby in the state courts of the State of Michigan, sitting in Grand Rapids, Michigan, and hereby irrevocably and unconditionally waives and agrees not to plead or claim in any such court that any such action, suit or proceeding brought in such court has been brought in an inconvenient forum.

Customer shall indemnify and hold Company harmless from and against any claims, demands, suits and damages, including actual attorneys' fees, arising from any breach of this Agreement.

This Agreement shall be governed by and construed in accordance with the laws of the State of Michigan, without reference to its conflicts of law rules.

Customer: \_\_\_\_\_

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Telephone Number(s): (\_\_\_\_) \_\_\_\_\_  
(\_\_\_\_) \_\_\_\_\_

Company: \_\_\_\_\_

By: \_\_\_\_\_